

Dear Limo Customer,

We would like to inform you that from 3<sup>rd</sup> March 2025, we are amending the General Terms and Conditions of MOL Limitless Mobility Ltd. and its Annexes. The legal documents related to the service are available on the MOL Limo website: <https://www.mollimo.hu/hu/legal>.

Here are the main changes:

- change in certain pricing elements
- reduction of the % discounts offered by subscription packages
- changes to the compensation amounts in the Damage Catalogue for minor injuries
- the mandatory credit purchase rate for unsuccessful charging is clarified
- an increase in the claim handling fee

### **Change in certain pricing elements**

The following items in the pricing structure will change as of 3 March 2025:

- There will be a reduction in the daily rates for both one, two and three day rentals. The third day rate will continue to be 50% discounted.
- 10 HUF/km increase for km fee in case of rental under 61 minutes.
- Prices for hourly packages will increase. Hourly packages are priced for each hour started, i.e. a 2-hour package will apply to journeys between 61-120 minutes, a 3-hour package to journeys between 121-180 minutes, and so on.
- The "Extra km fee" for the LIMO FIX service will increase to 108 HUF.
- Opel Movano prices remain unchanged!

### **Reduction of the %-discounts offered by the subscription packages**

MOL Limo currently offers its customers two monthly subscription packages:

- Monthly Fee Package and
- Spendable Package.

For new subscriptions purchased after 3 March 2025, the Monthly Fee Package entitles to a 10% discount, while the Spendable Package entitles to a 20% discount. The price and travel conditions of the subscription packages remain unchanged.

For subscriptions purchased before the 3 March 2025, the previous higher discount level will be guaranteed until 2 April, after which the lower discounts will automatically apply.

The discount applies to the km fee, the hourly package rate, the daily rate and the extra mileage rate. The subscription is valid from the minute you select it and is valid for an indefinite period (date and time of selection: the date of the invoice date), renewing automatically every month.

Subscriptions can be cancelled for the following month, with the option to cancel before the billing date via the app.

## **Changes to the compensation amounts in the Damage Catalogue for minor injuries**

In case of minor damage to cars, the Service Provider has the possibility to classify the damage caused on the basis of the "Damage Catalogue", which is part of the GTC, and to charge the amount of compensation to the at-fault customer based on the damage amounts in the catalogue. These damage amounts have been revised with effect from 3 March 2025.

## **The mandatory credit purchase rate in case of unsuccessful charging is clarified**

The Service Provider reserves the right to make the approval of registration or the conclusion of Individual Rental Contract subject to the purchase of credit in case of non-payment or late payment of the registration fee or the balance of the previous rental by the User. The mandatory credit purchase amount is HUF 10,000, which the Customer can purchase in the "Limo Credit Packages" section of the application. The credit will be immediately credited to the Customer's profile in case of a successful transaction and can be tracked in the "Limo credits and coupons" section.

## **Increase of the claim handling fee**

The claim handling fee will increase from HUF 5,000 to HUF 7,000 if the User is in late payment.

Should You further use the Service after GTC was changed, this will be considered as Your acceptance of the GTC with the amended rules. In case You do not want to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address: Via e-mail to: [info@mollimo.hu](mailto:info@mollimo.hu)

Via post to: MOL Limitless Mobility Kft. (1117 Budapest, Dombóvári út 28.)

You can also get information about the changes on our [website](#): at the [info@mollimo.hu](mailto:info@mollimo.hu) e-mail address or you can call our Customer Service at +36 1 776 7176