

Dear Limo Customer,

We would like to inform you that from **2 April 2024**, we are amending the General Terms and Conditions of MOL Limitless Mobility Ltd. and its Annexes. The legal documents related to the service are available on the MOL Limo website: <https://www.mollimo.hu/hu/legal>.

Here are the main changes:

- new models in the Limo fleet
- unchanged hourly packages and daily rates, with an increase in the kilometre fee
- changes to the Limo Zone
- the use of credits will be extended
- changes to the administration fee and the excess for damage to vehicles

Toyota Yaris Cross and Corolla Cross models join the Limo fleet

Two new hybrid models will be introduced to our fleet in the near future: Toyota Yaris Cross and Toyota Corolla Cross. Customers will be informed about the exact arrival dates via newsletters and in-app messages.

With unchanged hourly packages and daily rates, the kilometre fee will increase

As of 14 June 2023, Limo has no per-minute fees for rentals under 61 minutes to promote stress-free and safe drives; the price of the rental is determined solely by the opening fee, the distance travelled and zone charges, if any. Recent inflation, fuel price and energy cost increase have made it necessary to change the kilometre fee.

For journeys of less than 61 minutes, the increase in the kilometre fee varies between 16-19 HUF/km depending on the category of vehicle. For hourly packages and daily rentals, the extra kilometre fee increased by 21 HUF/km.

The 20%-30% discount of the monthly and the spendable packages can be used for kilometre fees, hourly packages and daily rental fees, and can be combined with the actual discounts provided via smart pricing.

Opening fees, hourly packages and daily rates remain unchanged.

Our detailed prices are available at www.mollimo.hu and in the GTC (Annex 3: Tariffs).

Changes in the Limo Zone

We are constantly adjusting the Limo Zone based on customer feedbacks to ensure the best possible coverage and high availability for our customers.

The Limo Zone will be expanded in the following areas:

- A new zone will be opened in the "MÁV-telep" with a closing fee of 490 HUF;
- In "Kispest" area Lehel, Eötvös, Kosárfonó, Simonyi, Csokonai, Szigligeti, Vécsey, Jáhn Ferenc, Jókai, Zrínyi, Kossuth, Petőfi, József Attila, Batthyány, Fő and Kisfaludy streets have been added to the Limo Zone;

- In “Újpalota”, the zone will be extended to include the condominium areas that have been missing until now: Szilas Park, Késmárk, Neptun, Drégelyvár, Lőcsevár street, one section of Molnár Viktor street, the condominiums bordered by Csömöri, Öv and Pöstyén street;
- In district XI, the following areas are added to the main zone: Hadak útja, Borszéki, Bikszádi, Pajkos, Estike, Kankalin, Puskás Tivadar, Boglárka utca.

The “Soroksár-IKEA” zone and the zone island at “Budapest, Napmátka street” will be closed due to underutilisation.

The use of credits will be extended

Limo credits can now also be used for zone fees and scheduled booking fee.

Changes in administration fees

The administration fee for fines (road traffic fines, highway ticket fines, speeding) has been increased to HUF 7 000, and to HUF 10 000 for wheel clamp and trailer cases.

Changes in excess for damage to vehicles

The previous 10% excess will be increased up to 20% for car damage cases as of 2 April 2024. The User's liability for damage caused to a motor vehicle will be limited up to 20% of the total amount of the damage, but not less than HUF 350,000. If the amount of the damage caused is less than the minimum amount of HUF 350,000, only the amount of the actual damage has to be compensated.

Should You further use the Service after GTC was changed, this will be considered as Your acceptance of the GTC with the amended rules. In case You do not want to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address: Via e-mail to: info@mollimo.hu

Via post to: MOL Limitless Mobility Kft. (1117 Budapest, Dombóvári út 28.)

You can also get information about the changes on our [website](#): at the info@mollimo.hu e-mail address or you can call our Customer Service at +36 1 776 7176