

Dear Limo Customer,

We would like to inform you that from **22 January 2024**, we are amending the General Terms and Conditions of MOL Limitless Mobility Ltd. and its Annexes. The legal documents related to the service are available on the MOL Limo website: <https://www.mollimo.hu/hu/legal>.

Here are the main changes:

- details of the "Spendable Package" have been included in the GTC
- new car model to be introduced in Limo
- we are raising the age limit for registration
- few amendments related to penalty items
- changes to the compensation process for lower damage amounts

Sendable package

We launched our Spendable Monthly Package with 30% discount from 1 September 2023 on a promotional basis, but due to its great success, we have added it to our permanent offers.

It offers a 30% discount for a monthly subscription fee of HUF 7990, where the amount of the monthly fee is fully spendable.

Limo fleet expands in January

We are expanding our fleet with Suzuki Vitara model. For detailed information, please follow the app and the MOL Limo Facebook page. We are confident that the new model will be a comfortable and reliable companion for longer trips or family outings.

Stricter age limit for registration

For new customers registering after 22 January 2024, we have raised the age limit up to 20 years.

Other changes affecting penalties in the Annex on Tariffs

We have abolished the penalty for "Replacement of traffic permit" and increased the penalty for "Animal transport" to HUF 30,000. We have introduced two additional penalty item: Fee of late-payment notices by attorney (12 700 Ft) and Fee for public authority data request (3 500 Ft).

Changes in the car damage' compensation process

The car damage settlement process has been also modified: for minor damages to cars, the Service Provider has the possibility to classify the damages based on the "Damage Catalogue", which is part of the GTC, and to charge the amount of compensation to the responsible customer based on the damage amounts in the catalogue.

Should You further use the Service after GTC was changed, this will be considered as Your acceptance of the GTC with the amended rules. In case You do not want to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address: Via e-mail to: info@mollimo.hu

Via post to: MOL Limitless Mobility Kft. (1117 Budapest, Dombóvári út 28.)

You can also get information about the changes on our [website](#): at the info@mollimo.hu e-mail address or you can call our Customer Service at +36 1 776 7176