

Dear Limo Customer,

We would like to inform you that with effect from **2 May 2023**, we are amending the General Terms and Conditions of MOL Limitless Mobility Ltd., the Annex to the GTC on Tariffs and the Privacy Policy. The legal documents related to the service are available on the MOL Limo website: <https://www.mollimo.hu/hu/legal>.

Here are the main changes:

LIMO FIX: new station-based service to be introduced

As of 2nd May 2023, a new service is being introduced in LIMO. LIMO FIX is a station-based service that offers a convenient alternative for those customers, who want to plan their LIMO journey in advance. It is possible to pick up the car at the MOL service station indicated in the app at the pre-booked time, as well as drop it off at the end of the pre-booked rental period. LIMO FIX will be introduced with a new car type.

Details of the new service is indicated in point 12 of the GTC and in the LIMO FIX specific sections of the Tariff:

- the service is available to Users at age 30 or above and complying with the other conditions of the GTC
- the rental fee for the selected rental period (24, 48, 72 hours) is payable in advance
- 24-hour rental includes 200 km free of charge, with an extra km charge for additional km,
- cancellation free of charge up to 24 hours before the start of the rental period
- cancellation up to 15 minutes before the start of the rental period is subject to a cancellation fee of HUF 10.000
- The liability for damage caused to the vehicle is as follows: 10% of the total amount of the damage per event, but min. 1.000.000 Ft.
- A excess reduction service is also available for an additional fee.

Tesla Model 3 RWD joined to the LIMO-fleet

We want to launch our LIMO FIX service with a special type of car never seen in Limo before. The Tesla Model 3 will be available exclusively as part of the LIMO FIX service and will be available for 24, 48 and 72-hour rentals.

Changes concerning on-site delivery

- The User may cancel the request free of charge up to 24 hours before the scheduled delivery date
- Cancellation before the delivery date but within 24 hours of the delivery date will be subject to a cancellation fee
- If the User does not show up to collect the vehicle, the pre-booking fee will not be refunded.

Changes concerning penalties

With effect from 2nd May 2023, the penalty for the replacement of the car key will be increased to HUF 200 000 (Annex 3: Tariffs).

Changes to the Privacy Policy

- Inclusion of data management for LIMO FIX (age verification at 30)
- New data processors have been added: Protocall 2009 Web- és Telemarketing Kft.

The amended Privacy Policy can also be found here: <https://www.mollimo.hu/hu/legal>.

Should You further use the Service after GTC was changed, this will be considered as Your acceptance of the GTC with the amended rules. In case You do not want to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address:

Via e-mail to: info@mollimo.hu

Via post to: MOL Limitless Mobility Kft. (1117 Budapest, Dombóvári út 28.)

You can also get information about the changes on our [website](#): at the info@mollimo.hu e-mail address or you can call our Customer Service at +36 1 776 7176