

Dear Limo User!

Hereby we would like to inform you that the MOL Limo Service General Terms of Contract (hereinafter: GTC) is changing as of **1st April 2022**. In the frame of these changes, points 2; 3.2; 4.3; 4.11; 7.1.12; 7.2.11 G; 7.4.9; 10.2.15; 14.6.1; 14.7.1; 14.7.2; 14.7.3; 14.7.4 and *Annex 3 and 7* of the GTC will be changed.

Below we have compiled the most important changes and novelties for you so that it's easier to understand:

Mandatory Cleanliness Report

A mandatory internal Cleanliness Report must be sent for each rental started using the application, in addition to the well known cleanliness reporting pop-up, now you can also add comments to your report to describe the exact condition of the Limo. Please note that in case of missing the "Cleanliness Report" the cleaning fee listed in Annex 3 could be charged to your account. (GTC 4.11, 7.1.12, Annex 3)

Introducing the End Trip Report

To verify the current condition of the rented Limo and that you've parked the car correctly, you must take four photos from the pop-up appearing in the app, no later than 10 minutes after finishing your rental.

The 4 photographs must be taken from each corner of the vehicle so that the two currently visible sides and the licence plate number of the motor vehicle are clearly visible. In the newly added Annex 7 of the GTC you will find a detailed illustration of the corresponding End Trip Report.

The following penalties can be imposed on the user for missing to upload the pictures at the End Trip Report period or for uploading infringing, manipulated images:

- Damage repair cost and processing fee based on or for missing the End Trip Report regarding point 7.4.9 – Based on invoice + HUF 5 000
- Penalty in case of missing or uploading an irregular End Trip Report – HUF 30 000

(GTC 7.2.11 G, 7.4.9, Annex 3 and 7)

Changes in the registrational conditions

The definition of Mailing Address will be introduced as a valid, Hungarian location of the User registered in the Mobile Application, ie. the permanent residential address, place of residence and / or other address located in Hungary, where the User is accessible and receives the documents delivered to them. (GTC 2, 3.2)

To use our service, you will need a driver's license in accordance with 326/2011 (XII. 28.) Government Decree, which allows driving in the territory of Hungary, provided that the Service Provider does not accept an international driver's license (GTC 2, 3.2)

Change affecting business customers

We are making changes to make it easier to manage contracts with corporate customers, and we prioritize communication in the form of e-mails for a more convenient and faster proceeding. Of course, your key account manager is still available by phone and in writing as well. (GTC 14.6.1; 14.7.1; 14.7.2; 14.7.3; 14.7.4)

The full text of the aforementioned GTC amended as above can be found on the website of MOL Limitless Mobility Kft. by clicking [here](#).

Please be informed as well that Annex 1 of the GTC, the Privacy Policy is **not changing** in frame of this GTC change.

Should You further use the Service following the coming into effect of the GTC, this will be considered as Your acceptance of the GTC with the amended rules.

Should You not wish to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address:

Via e-mail to: info@mollimo.hu
Via post to: MOL Limitless Mobility Kft.
1117 Budapest, Október huszonharmadika u. 18.

You can also get information about the changes at the info@mollimo.hu e-mail address, call our Customer Service at +36 1 886 4444 or visit our webpage at mollimo.hu/hu/legal